



Le Lustou

**Welcome to our
campsite!**



Welcome to our campsite!

We are delighted to welcome you to this peaceful and green place, ideal for relaxation and outdoor activities.

Whether you are looking for a relaxing getaway in the heart of nature or outdoor adventures, camping Le Lustou offers you a welcoming and comfortable place to enjoy your holidays in the Pyrenees.

Le Lustou offers different accommodation options to meet the needs of campers.

You can choose from pitches for tents, caravans and motorhomes, as well as mobile home rentals.

Whatever your preference, we are committed to offering you a pleasant and friendly stay, where you can take advantage of the facilities and services that we put at your disposal.

With family, friends or alone, we are here to meet your needs and help you have an unforgettable vacation.

We hope that you will enjoy your stay with us and that you will leave with fond memories of your visit to our campsite.

Stephanie and Xavier



Le Lustou

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1.1. Rules of procedure (excerpts): these rules and instructions are to be respected by all the occupants of the campsite to ensure the safety and tranquility of all.

I. – GENERAL CONDITIONS

1. Conditions of admission and stay

To be allowed to enter, settle or stay on a campsite, you must have been authorized by the manager or his representative. The latter has the obligation to ensure the proper maintenance and order of the campsite as well as compliance with the application of these rules of procedure.

The fact of staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them.

No one can take up residence there. (...)

4. Welcome desk

Open from 8:30 a.m. to 12:30 p.m. and from 2:30 p.m. to 8 p.m. in high season (July 1 to August 31) and from 9 a.m. to 12:30 p.m. and from 3 p.m. to 7:30 p.m. in low season.

(...)A system for collecting and processing complaints is available to customers.

(...)

6. Terms of departure

Customers are invited to notify the reception desk of their departure the day before. Customers intending to leave before the opening hours of the reception desk must pay for their stay the day before.

7. Noise and silence

Customers are asked to avoid all noises and discussions that could disturb their neighbours.

Sound devices must be adjusted accordingly. Door and trunk closures should be as discreet as possible.

Dogs and other animals should never be left loose. They must not be left at the campsite, even locked up, in the absence of their masters, who are legally responsible for them.(...)

silence must be total: from 10 p.m. to 7 a.m.

8. Visitors

After being authorized by the manager or his representative, visitors can be admitted to the campsite under the responsibility of the campers who receive them.

(...)Visitor cars are prohibited in the campground.

9. Traffic and parking of vehicles

Inside the campsite, vehicles must drive at a limited speed.

Traffic is authorized from 7:00 a.m. to 10:00 p.m.

Only vehicles that belong to the campers staying there can circulate in the campsite. Parking is strictly prohibited on the pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent the installation of newcomers.

10. Dress and appearance of facilities

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, including sanitary facilities.

It is forbidden to throw waste water on the ground or in the gutters.

Vehicle washing is prohibited on the campsite.

Customers must empty waste water into the facilities provided for this purpose.

Household waste and waste of any kind must be placed in the bins in accordance with the sorting instructions.(...)

Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, to cut branches, to make plantations.

It is not allowed to delimit the location of an installation by personal means, nor to dig the ground. Any repair of degradation committed to the vegetation, the fences, the ground or the facilities of the campsite will be the responsibility of its author.

11. Security

a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited.

Stoves should be kept in good working order and not used in hazardous conditions.

In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary.

A first aid kit is located at the reception desk.

b) Theft.

The management is responsible for the objects deposited at the office and has a general obligation to monitor the campsite. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious person. Customers are invited to take the usual precautions for safeguarding their equipment.

12. Games

No violent or disturbing game can be organized near the facilities.

The meeting room cannot be used for hectic games.

Children should always be under the supervision of their parents.

13. Dead Garage

It can only be left unoccupied equipment on the ground, after agreement of the management and only at the location indicated. This service is chargeable.

14. Violation of the rules of procedure

In the event that a resident disturbs the stay of other users or does not respect the provisions of these rules of procedure, the manager or his representative may orally or in writing, if he deems it necessary, give notice to the latter to cease the disturbances. .

In the event of a serious or repeated violation of the rules of procedure and after formal notice by the manager to comply with them, the latter may terminate the contract.

In the event of a criminal offence, the manager may call on the police.

2. Map, services and equipment of the campsite:

- Wi-Fi is available exclusively around the living areas of the campsite: reception, TV room, bar (access code given at reception).
- The children's playground is open in all seasons under the supervision of parents and in accordance with the posted instructions (age of children, number of simultaneous users, etc.).
- The campsite also has a table tennis table, pétanque, volleyball and football courts. Equipment (balloons, balls, rackets) is available on loan at reception.
- Board games are available at the bar.
- A library is at your disposal in the TV room.
- A washing machine (4€50 without detergent, 5€50 with detergent, slots on reservation during the summer), an ironing board and an iron are available on the campsite. A dedicated heated room is at your disposal to dry your laundry.
- A cot, a changing mat and a bathtub are available on loan. Ask at reception.
- If necessary, you can entrust us with your valuables.
- Hairdryers are available on loan at reception.
- Gas cylinder on sale here (Propane 13 Kg).
- In winter: dedicated room for storing skis and boots.
- Sale of bread and pastries in season and by reservation.



3. Tourist information:

Here is some tourist information on the sites of interest near Vielle-Aure:

Saint-Lary-Soulan: Only a few kilometers from Vielle-Aure is the famous ski resort of Saint-Lary-Soulan. In winter, you can enjoy the downhill and cross-country ski slopes, as well as other winter activities. In summer, the resort offers hiking trails, mountain biking trails, whitewater activities and cultural events.

Pyrenees National Park: This national park is a true natural gem, offering spectacular landscapes, majestic peaks, verdant valleys and rich flora and fauna. You can enjoy hiking, bird watching, guided tours and outdoor activities within this park.

Lac de l'Oule: Located near Vielle-Aure, the Lac de l'Oule is a peaceful place surrounded by mountains. It is an ideal place to relax, picnic and enjoy nature. You can also go fishing there.

Col d'Azet: This mountain pass is renowned for its breathtaking panoramas. It is accessible by car, bicycle or on foot. Once at the top, you can admire the surrounding peaks and the alpine landscapes.

Saint-Exupère Church: This church dating from the 11th century is a fine example of Romanesque architecture in the region. It houses frescoes from the 15th century and is worth a visit for history and art lovers.

Thermes de Saint-Lary: The thermal baths of Saint-Lary are renowned for their beneficial thermal waters. Enjoy a relaxing session in the warm waters and the treatments offered to recharge your batteries after a day of activities.

These suggestions are just a glimpse of the many possibilities offered in the Vielle-Aure region.

Do not hesitate to contact the tourist office of Vielle-Aure to find out more about specific activities, events and tourist attractions that may correspond to your interests during your visit.

Pyrénées2vallées Tourist Office 9 Place de la Fontaine Tel: 05 62 39 50 00

welcome@pyrenees2vallees.com - www.pyrenees2vallees.com

or that of Saint-Lary 37 rue Vincent Mir 65170 Saint-Lary Soulan Tel. : 05 62 39 50 81

www.saintlary.com

Our partner Panaurama is also available to organize your outdoor activities in summer and winter: <https://www.panaurama-saintlary.com/>



4. Emergency procedures:

IN THE EVENT OF AN ACCIDENT :

First of all, notify the reception on 05 62 39 40 64
or 06 24 56 75 93

Depending on the accident call:

Firefighters at 18

SAMU at 15

The police at 17

or for all emergencies on 112.



IN CASE OF FIRE

Above all KEEP CALM.

First, let reception know.

on 05 62 39 40 64 or 06 24 56 75 93

Then call the fire department on 18.

Attack the home with fire extinguishers without taking any risks.

If you're stuck in the smoke, duck down to get closer to the cool air near the ground.

IN CASE OF EVACUATION

Upon the evacuation order, exit immediately.

Then follow the directions given.

Leave your vehicle there

then head to the points

gathering: THE PARKING AT THE ENTRANCE OF THE CAMPSITE

Above all, do not go back!

Reception opening hours:

9:00 a.m. to 12:30 p.m. and 3:00 p.m. to 7:30 p.m. 7 days a week.

From July 1 to August 31: 8:30 a.m. to 12:30 p.m. and 2:30 p.m. to 8 p.m. 7 days a week.

5. Practical information:**Bar opening hours from July 1 to August 31:**

8:30 a.m. to 12:30 p.m. and 2:30 p.m. to 8 p.m. 7 days a week.

TV room opening hours:

9 a.m. to 8 p.m. (later opening possible on request at reception or via the intercom) 7 days a week.

From July 1 to August 31: 8:30 a.m. to 10 p.m.

Arrival and departure times:

CAMPING : Arrival from 2:30 p.m. in summer (May - October) and 5:00 p.m. in winter (December-April). Departure before 11:00 a.m.

MOBILE-HOME : Arrival from 3:00 p.m. in summer (May - October) and 5:00 p.m. in winter (December-April). Depart before 9:30 a.m.

COTTAGE : Arrival from 5:00 p.m. Departure before 10:00 a.m.

Means of payment accepted:

Cash, CB, ANCV Classic and Connect and check (only denominated in euros and payable in France).

Markets in the Aure Valley:

PLA D'ADET: Monday from 3 p.m. to 7 p.m. (from 11/07 to 15/08)

VIELLE-AURE: Tuesday morning

SARRANCOLIN: Tuesday and Saturday morning

ARREAU: Thursday morning

SAINT-LARY: Saturday morning

Supermarkets:

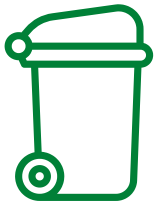
CARREFOUR MARKET, place called Prat Nerous, D929, 65170 BOURISP (2.7 km) from 8:00 a.m. to 7:30 p.m. Monday to Saturday and from 8:00 a.m. to 12:30 p.m. on Sunday.

INTERMARCHE CONTACT, 12 Rue de l'Arbizon, 65440 Ancizan (3.3 km) from 9:00 a.m. to 7:30 p.m. Monday to Saturday and from 9:00 a.m. to 12:00 p.m. on Sunday.

List of local producers:

<https://www.lustou.com/file/Cartedesproduceursenventedirecte.pdf>

6. Selective sorting information:

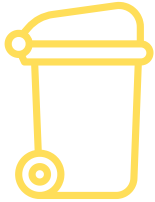


GREEN CONTAINER

WHAT ? HOUSEHOLD WASTE

HOW ? IN SEALED BAGS

OR ? IN THE CAR PARK AT THE ENTRANCE TO THE CAMPSITE

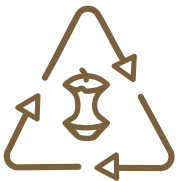


YELLOW CONTAINER

WHAT ? ALL PACKAGING AND LOGS

HOW ? IN BULK

OR ? IN THE CAR PARK AT THE ENTRANCE TO THE CAMPSITE

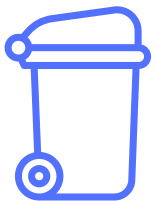


COMPOSTER

WHAT ? FOOD AND PLANT REMAINS

HOW ? IN BULK

OR ? ON THE CAMPSITE FACING THE PLAYGROUND



GLASS CONTAINER

WHAT ? PACKAGING GLASS (BOTTLES, JARS, JARS)

HOW ? IN BULK, WITHOUT CAP

OR ? ON THE PICNIC AREA DIRECTION GUCHEN



BATTERY

WE COLLECT USED BATTERIES.

OR? AT THE RECEPTION



WHAT ITCHES

WE COLLECT SYRINGES AND SELF-TESTS.

OR? AT THE RECEPTION

7. Useful contacts:

GENDARMERIE: 05 62 39 40 02

LANNEMEZAN HOSPITAL:

644 Toulouse Road
65300 LANNEMEZAN
Standard: 05 62 99 55 55

POISON CENTER: 05 61 77 74 47

DOCTORS:

Aure Health Center
19 Rue des Fougères
65170 SAINT-LARY-SOULAN
05 49 17 36 17

PHARMACY:

Prat 26 Rue Vincent Mir
65170 Saint-Lary-Soulan
05 62 39 40 25

VETERINARY

station avenue
65240 ARREAU
05 62 98 66 06

TRANSPORT:

SNCF LANNEMEZAN STATION
NEAREST AIRPORTS: TARBES, PAU or TOULOUSE

Tourist Offices

Pyrénées2vallées 9 Place de la Fontaine in Vielle-Aure
Phone: 05 62 39 50 00
welcome@pyrenees2vallees.com - www.pyrenees2vallees.com

Saint-Lary 37 rue Vincent Mir 65170 Saint-Lary Soulan
Such. : 05 62 39 50 81
www.saintlary.com

FOLLOW US ON SOCIAL NETWORKS!

Let's take the time to chat,
take news and share
hashtags!



LELUSTOU





LEAVE US YOUR OPINION



Scannez le code

**Our establishment is in the
process of being certified.**

ou rendez-vous sur
<https://marques-tourisme.entreprises.gouv.fr/qt262642>



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