



Le Lustou

**Welcome to our
campsite!**



Welcome to our campsite!

We are delighted to welcome you to our haven of peace, nestling in the heart of nature and surrounded by greenery, the perfect place for relaxation and outdoor adventures.

Whether you're looking for a relaxing getaway in the heart of nature or a thrilling outdoor adventure, Camping Le Lustou offers you a warm and comfortable setting to enjoy your holiday in the Pyrenees.

We offer a variety of accommodation options to suit all types of camper: you can choose from spacious pitches for tents, caravans and motorhomes, or opt for the comfort of our mobile homes.

Whatever your choice, our aim is to make your stay as enjoyable as possible, with all the facilities and services you need.

Whether you're travelling as a family, with friends or on your own, we're here to fulfil your wishes and ensure you have a memorable holiday. Let yourself be carried away by the magic of our natural environment and enjoy every moment.

We sincerely hope that your stay with us will live up to your expectations and that you will leave with fond memories of your time at Camping Le Lustou.

Guillaume



Le Lustou

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1.1.Rules and regulations (extracts): these rules and regulations must be respected by all campsite occupants to ensure the safety and peace of mind of all.

I. – GENERAL TERMS AND CONDITIONS

1. Conditions of admission and stay

To be allowed to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with.

Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them.

No-one may take up residence on the campsite (...)

4. Reception desk

Open from 8.30am to 12.30pm and from 2.30pm to 8pm in high season (from 1st July to 31st August), from 9am to 12.30pm and from 3pm to 7.30pm in low season. (...)A system for collecting and dealing with complaints is available to customers.

6. Departure arrangements

Customers are asked to inform the reception desk of their departure the day before. Customers intending to leave before the reception desk opens must pay for their stay the day before.

7. Noise and silence

Guests are asked to avoid any noise or discussion that might disturb their neighbours.

Sound equipment must be adjusted accordingly. Door and boot locks must be as discreet as possible.

Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.(...)

There must be complete silence from 10 p.m. to 7 a.m.

8. Visitors

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them.

(...) Visitors' cars are not allowed on the campsite.

9. Vehicle traffic and parking

Inside the campsite, vehicles must drive at a limited speed.

Traffic is permitted from 7.00 a.m. to 10.00 p.m.

Only vehicles belonging to campers staying at the campsite may circulate within the campsite. Parking is strictly forbidden on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not hinder traffic or prevent new arrivals from settling in.

10. Behaviour and appearance of facilities

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of waste water on the ground or in the gutters.

Washing vehicles is forbidden on the campsite.

Customers must empty waste water into the facilities provided for this purpose.

Household waste and rubbish of any kind must be disposed of in the rubbish bins in accordance with the sorting instructions (...)

Planting and floral decorations must be respected. It is forbidden to put nails in trees, cut branches or plant trees.

It is forbidden to mark out the location of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, grounds or campsite facilities will be paid for by the person responsible.

11. Safety

a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited.

Stoves must be kept in good working order and must not be used in dangerous conditions.

In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary.

A first aid kit is available at the reception desk.

b) Theft.

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious person to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

12. Games

No violent or disruptive games may be played in the vicinity of the facilities.

The meeting room may not be used for boisterous games.

Children must always be supervised by their parents.

13. Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management, and only in the location indicated. There is a charge for this service.

14. Infringement of the campsite rules

In the event that a resident disrupts the stay of other users or does not respect the provisions of these internal rules, the manager or his representative may, orally or in writing, if he deems it necessary, give formal notice to the resident to cease the disturbance.

In the event of serious or repeated breaches of these rules and regulations, and after the manager has served formal notice to comply, the contract may be terminated.

In the event of a criminal offence, the manager may call in the police.

2.campsite map, services and facilities :

- Wi-Fi is available exclusively around the campsite's living areas: reception, TV room, bar (you will be given the access code at reception).
- The children's play area is open all year round under parental supervision and in compliance with the posted instructions (age of children, number of simultaneous users, etc.).
- The campsite also has a table tennis table and petanque, volleyball and football pitches. Equipment (balls, rackets) can be borrowed from reception.
- Board games are available at the bar.
- A library is available in the TV room.
- A washing machine (€4.50 without detergent, €5.50 with detergent, booking required during the summer), ironing board and iron are available on the campsite. A dedicated heated room is available for drying your washing (please do not hang out your washing in the sanitary facilities).
- A cot, changing mat and bathtub are available on loan. Please ask at reception.
- If you need to, you can leave your valuables with us.
- Hairdryers are available on loan from reception.
- Bottles of gas on sale here (13 kg propane).
- In winter: dedicated room for storing skis and boots.
- Bread, pastries and full breakfasts available in season and by prior arrangement.



Légende

- Espace accueil :
 - Réception
 - Salle TV
 - Bar
 - Hot-spot wifi
- Espaces verts
- Aires de jeux-Pétanque-Volley
- Mobil-homes
- Emplacements Camping
- Parking visiteurs
- Rampe d'accès PMR
- Borne : eau + électricité
- Extincteurs
- Zones de regroupement
- Sanitaires
- Gîte de groupe
- Barbecue collectif
- Local poubelles
- Bac à compost
- Barrière
- Sens d'évacuation

3. Tourist information:

Here's some tourist information about places of interest near Vielle-Aure:

La base de loisirs d'Agos: situated close to the campsite, this is a peaceful spot surrounded by mountains. It's an ideal place to relax, picnic and enjoy nature. You can also fish here (subject to regulations).

Saint-Lary-Soulan: just a few kilometres from Vielle-Aure is the famous ski resort of Saint-Lary-Soulan. In winter, you can enjoy downhill and cross-country skiing, as well as other winter activities. In summer, the resort offers hiking trails, mountain bike trails, white-water activities and cultural events. The thermal baths of Saint-Lary are also renowned for their beneficial thermal waters. Enjoy a relaxing session in the hot springs and treatments offered by Sensoria to recharge your batteries after a day of activities.

Pyrenees National Park: this national park is a real natural gem, offering spectacular scenery, majestic peaks, verdant valleys and a wealth of flora and fauna. You can enjoy hiking, birdwatching, guided tours and other outdoor activities in the park.

Col d'Azet: this mountain pass is renowned for its breathtaking views. It can be reached by car, bike or on foot. Once at the top, you can admire the surrounding peaks and Alpine scenery before heading off to neighbouring Vallée du Louron for a stroll around Lac de Génos or a wellness session at Balnéa.

Arreau: visit this enchanting Pyrenean village nestling in the heart of the Aure Valley. With its picturesque charm, cobbled streets and traditional stone houses, Arreau transports you to the authenticity of the South West. Explore its rich heritage, visit its lively market (every Thursday morning) and soak up the warm atmosphere of this pearl of the Pyrenees.

These suggestions are just a taste of the many possibilities in the region.

Don't hesitate to contact the Vielle-Aure tourist office for more information about specific activities, events and tourist attractions that might be of interest to you during your visit.

Office de Tourisme Pyrénées2vallées 9 place de la Fontaine Tel: 05 62 39 50 00

welcome@pyrenees2vallees.com - www.pyrenees2vallees.com

Or Saint-Lary Tourist Office 37 rue Vincent Mir 65170 Saint-Lary-Soulan Tel: 05 62 39 50 81
www.saintlary.com

Our partner Panaurama is also available to organise your outdoor activities in summer and winter: <https://www.panaurama-saintlary.com/>



4. Emergency procedures:

IN THE EVENT OF AN ACCIDENT :

First of all, notify reception on 05 62 39 40 64.
Or 07 82 89 93 30 (outside reception opening hours).
Depending on the accident, call :
The fire brigade on 18
Emergency services on 15
The police on 17
Or for all emergencies 112.

IN CASE OF FIRE

Above all, KEEP CALM.
First of all, notify reception.
on 05 62 39 40 64 or 06 24 56 75 93
Then call the fire brigade on 18.
Attack the fire with fire extinguishers
without taking any risks.
If you are trapped in the smoke, bend
down to get closer to the fresh air near the ground.

IN THE EVENT OF EVACUATION

As soon as you are told to evacuate,
get out immediately.
Then follow the instructions given.
Leave your vehicle where it is.
Then head for the
Assembly points :
THE CAR PARK AT THE ENTRANCE TO THE CAMPSITE.
Above all, don't go back!



5. Practical information:

RECEPTION OPENING HOURS:

9.00am to 12.30pm and 3.00pm to 7.30pm, 7 days a week.

From 1 July to 31 August: 8.30am to 12.30pm and 2.30pm to 8pm, 7 days a week.

BAR OPENING TIMES FROM 1 JULY TO 31 AUGUST :

8.30am to 12.30pm and 2.30pm to 8pm, 7 days a week.

OPENING HOURS OF THE TV ROOM :

9am to 8pm (later opening possible on request at reception or via the intercom)
7 days a week.

From 1 July to 31 August: 8.30am to 10pm.

ARRIVAL AND DEPARTURE TIMES:

CAMPING: Arrival from 2.30pm in summer (May–October) and 5pm in winter (December–April). Departure before 11.00 am.

MOBILE-HOME :

Arrival from 15:00 in summer (May–October) and 17:00 in winter (December–April). Departure before 9.30am.

GITE:

Arrival from 17:00. Departure before 10.00 am.

MEANS OF PAYMENT ACCEPTED :

Cash, CB, ANCV Classic and Connect and cheques (only denominated in euros and payable in France).

MARKETS IN THE VALLÉE D'AURE :

PLA D'ADET: Mondays from 3pm to 7pm (from 10/07 to 21/08)

VIELLE-AURE: Tuesday morning

SARRANCOLIN: Saturday morning

ARREAU: Thursday morning

SAINT-LARY: Saturday morning

Night market in Saint-Lary in July and August

SUPERMARKETS :

CARREFOUR MARKET, lieu-dit Prat Nerous, D929, 65170 BOURISP (2.7 km) from 8.00 am to 7.30 pm Monday to Saturday and from 8.00 am to 12.30 pm on Sunday.

INTERMARCHE CONTACT, 12 Rue de l'Arbizon, 65440 Ancizan (3.3 km) from 9h00 to 19h30 Monday to Saturday and 9.00am to 12.00pm on Sunday.

LIST OF LOCAL PRODUCERS :

<https://www.lustou.com/file/Cartedesproducteursenventedirecte.pdf>



6. Recycling information :



GREEN CONTAINER

WHAT IS IT? HOUSEHOLD WASTE

HOW? IN CLOSED BAGS

WHERE? IN THE CAR PARK AT THE ENTRANCE TO THE CAMPSITE



YELLOW CONTAINER

WHAT? ALL PACKAGING AND NEWSPAPERS

HOW? IN BULK

WHERE? IN THE CAR PARK AT THE ENTRANCE TO THE CAMPSITE



COMPOST BIN

WHAT ? FOOD AND VEGETABLE SCRAPS

HOW? IN BULK

WHERE? ON THE CAMPSITE OPPOSITE THE PLAYGROUND



GLASS CONTAINER

WHAT? PACKAGING GLASS (BOTTLES, JARS)

HOW? LOOSE, UNCAPPED

WHERE? AT THE PICNIC AREA IN THE DIRECTION OF GUCHEN



BATTERIES

WHAT ARE BATTERIES? WE COLLECT USED BATTERIES.

WHERE? AT THE RECEPTION



WHAT STINKS

WHAT? WE COLLECT SYRINGES AND SELF-TESTS.

WHERE? AT RECEPTION

7. Useful contacts:

GENDARMERIE: 05 62 39 40 02

LANNEMEZAN HOSPITAL:

644 Toulouse Road
65300 LANNEMEZAN
Standard: 05 62 99 55 55

POISON CENTER: 05 61 77 74 47

DOCTORS:

Aure Health Center
19 Rue des Fougères
65170 SAINT-LARY-SOULAN
05 49 17 36 17

PHARMACY:

Prat 26 Rue Vincent Mir
65170 Saint-Lary-Soulán
05 62 39 40 25

VETERINARY

station avenue
65240 ARREAU
05 62 98 66 06

TRANSPORT:

SNCF LANNEMEZAN STATION
NEAREST AIRPORTS: TARBES, PAU or TOULOUSE

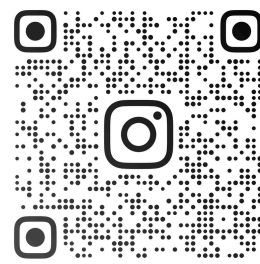
Tourist Offices

Pyrénées2vallées 9 Place de la Fontaine in Vielle-Aure
Phone: 05 62 39 50 00
welcome@pyrenees2vallees.com - www.pyrenees2vallees.com

Saint-Lary 37 rue Vincent Mir 65170 Saint-Lary Soulán
Such. : 05 62 39 50 81
www.saintlary.com

FOLLOW US ON SOCIAL NETWORKS!

Let's take the time to chat,
catch up and share
hashtags!



LELUSTOU





LEAVE US YOUR OPINION

We value your opinion!
Share your experience at Camping Le Lustou



Google



SAVING WATER: GOOD PRACTICES IN OUR ESTABLISHMENTS



**Don't let water
run
unnecessarily**



**Short showers
5 min**



**Don't use the toilets
as a dustbin**



**Wait until the
dishwasher is full
before use**



Report leaks



**Don't wash your
vehicle**

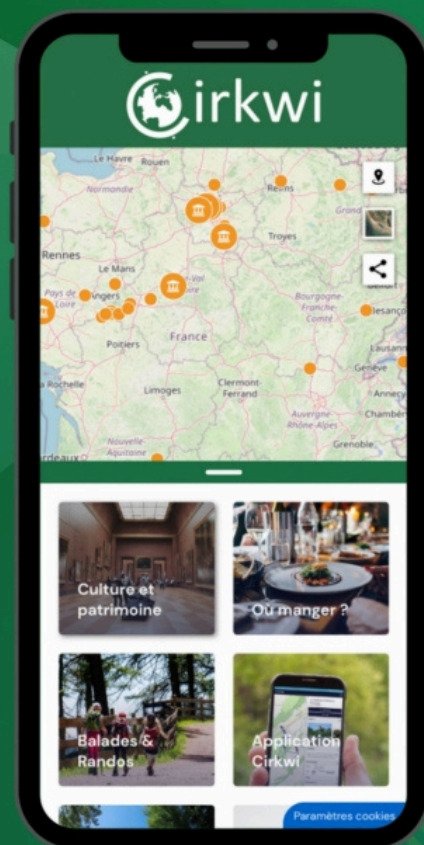
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CULTURE & HERITAGE AT THE CAMPSITE

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